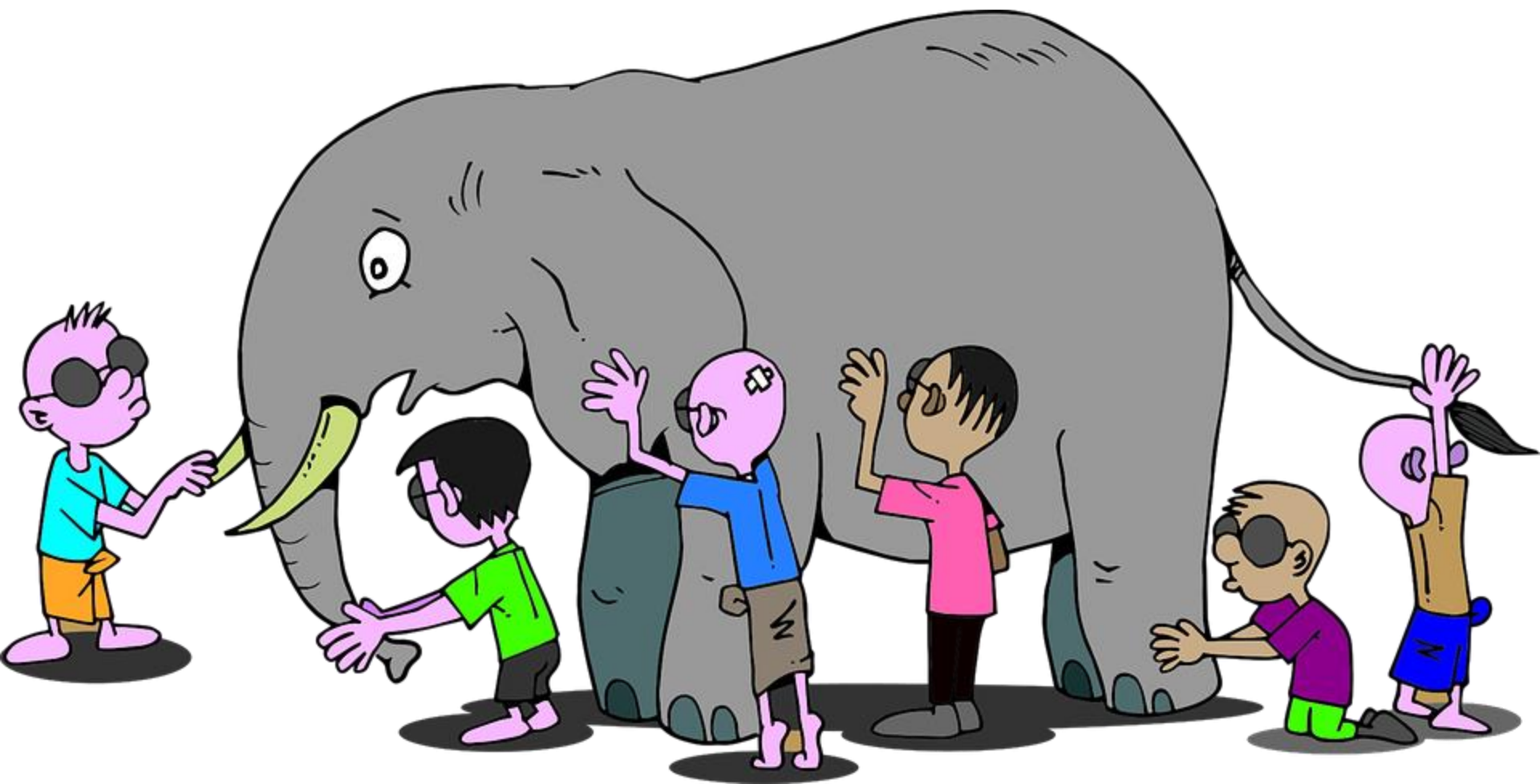


What Happened to Me When I Confronted the Issue of Risk Head-On?

C. Robert (Bob) Nelms
Failsafe Network, Inc.



Root Cause Analysis



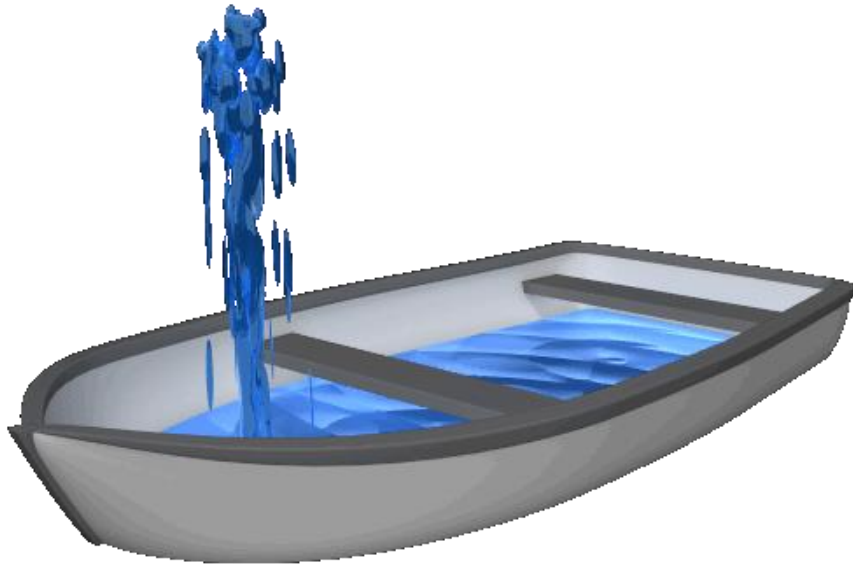


Root Cause Analysis



**This is a message about what I
think RCA should be
and then what happened to me
when I applied it.**





Why Do Things Go Wrong?



**When something goes
wrong within a system
that people created..**

**we will be able to chase
its causes back to...**

PEOPLE



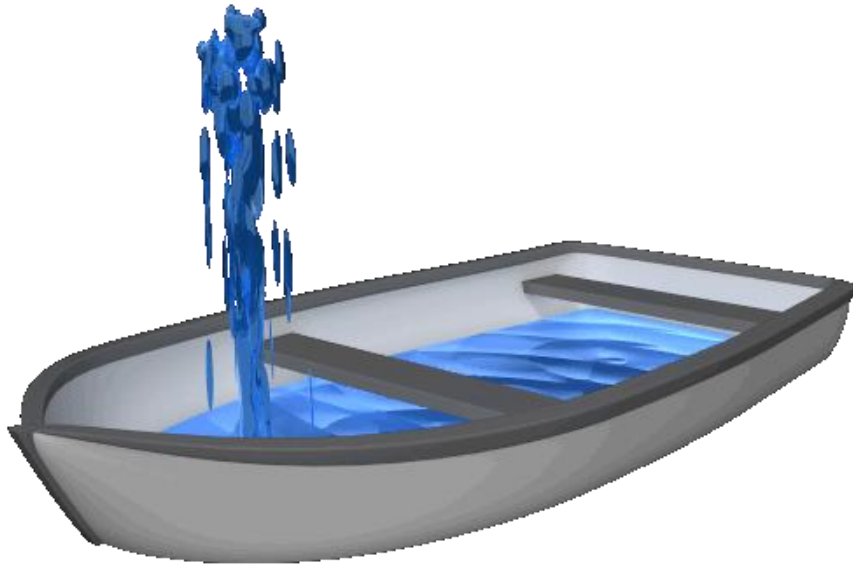
Therefore, when
something goes wrong,
our goal ought to be to

CHANGE PEOPLE!

**FUNDAMENTALLY
CHANGE THEM!**



**Because when people
change, everything
else will change.**



**Why Do
Things Go
Wrong?**

To Change US

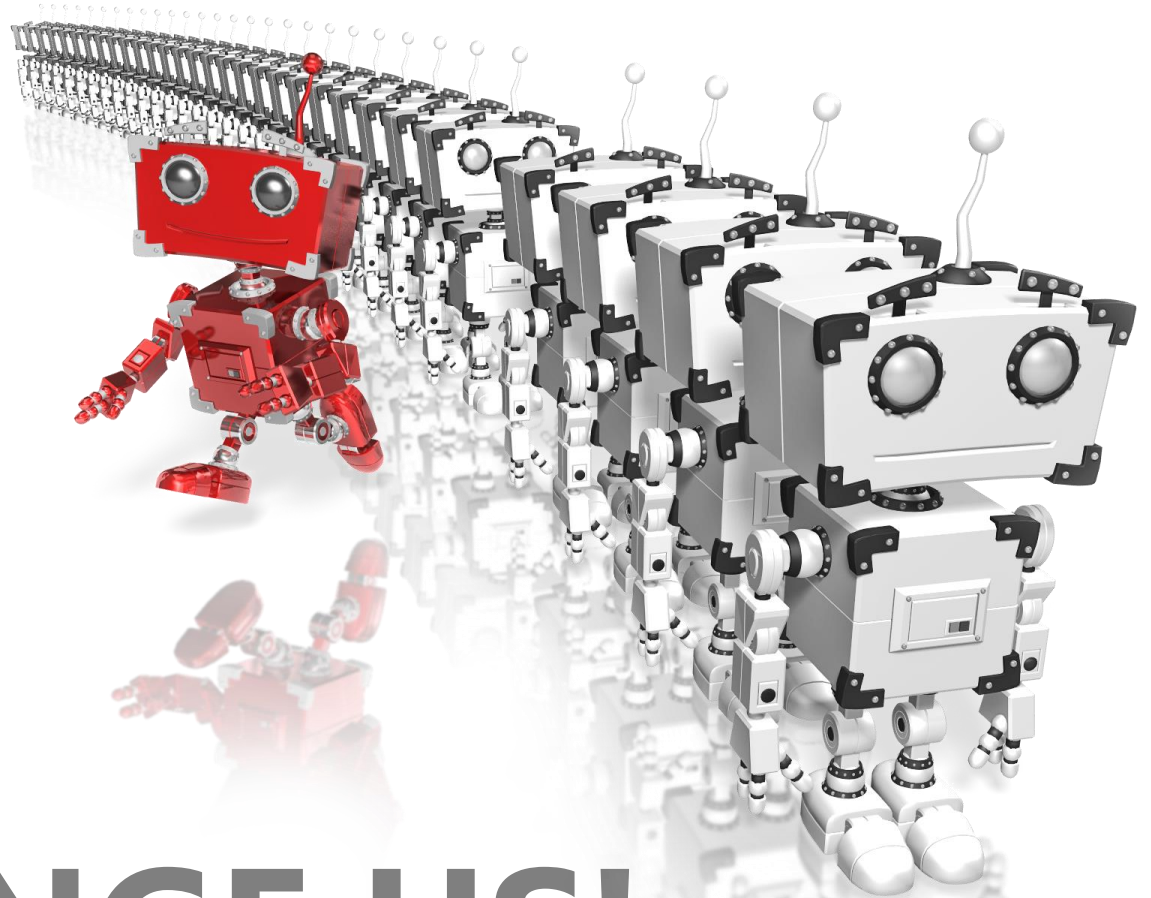
Why do things go wrong?

NOT

- so that we can merely solve a problem!
- so that we figure out how to increase profits!
- so that we can determine how to decrease maintenance costs!
- even to understand how to decrease injuries!



Why do things go wrong?



To CHANGE US!

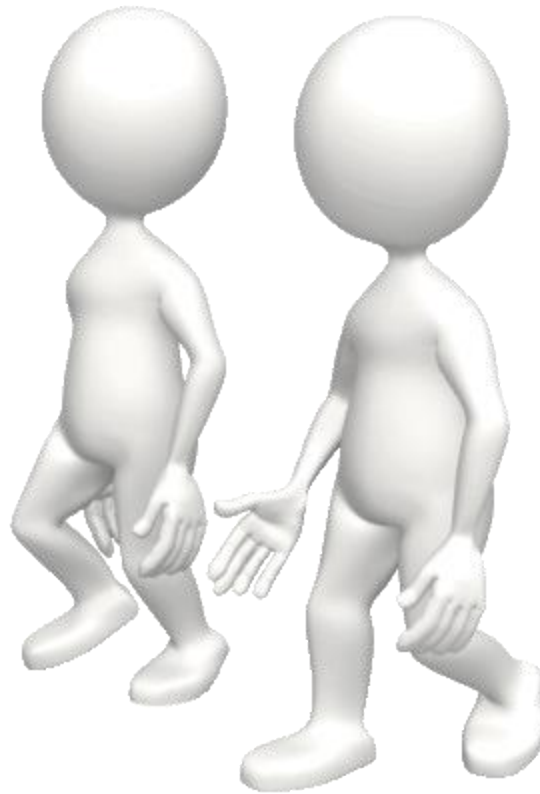
We will NOT Change..



without a STRUGGLE



**I'd like to show
you what I
mean**

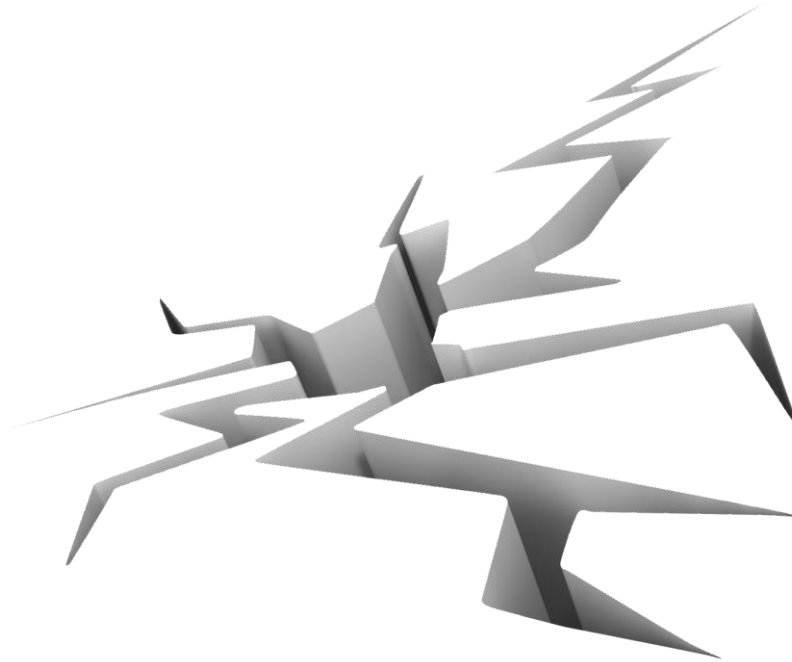


**Two years ago, my daughter
and I embarked upon a journey**



**We decided to look at
the small “problems”
that occurred in our
lives in order to learn
something about
ourselves**

**After all, why wait for something
awful to happen...**

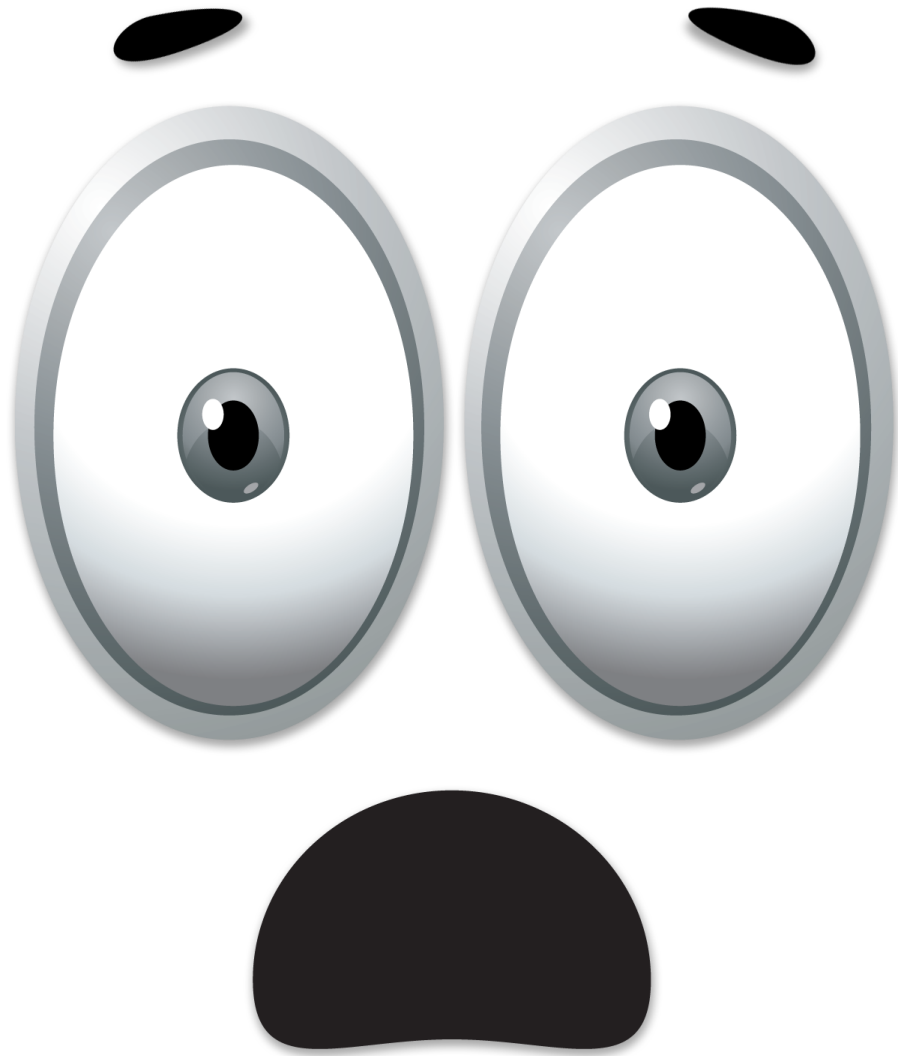


**in order to learn something
about ourselves!**



**Every time something
went wrong in our lives,
we agreed to ask
ourselves:**

***What is it about the way
I am that contributed to
this event?***



I was
SHOCKED at
the results.

I am **STILL**
shocked.



**40% of all my problems
occur because I take
“unnecessary risks”**



Examples:



Flew my drone and crashed it.
Backed up my new truck to a
camper and rammed the
camper.

Operated my backhoe on a hill
and almost lost control.
Sent out a newsletter with
typos.





I did not know I
was like this
until I consciously
went through this
exercise

**But another part
of the exercise
required us to
answer:**

**And what do
you intend to do
about this?**



Examples:

I flew my drone and crashed it.

I have to wait for PERFECT weather??

Backed up my new truck to a camper and rammed the camper.

I have to second-guess everything I've considered before I go forward??

Operated my backhoe on a hill and almost lost control.

Everything has to work perfectly in order for me to use it??

Sent out a newsletter with typos.

I have to check everything, all the time??



**I don't want to be
the kind of person
who is always
thinking about the
WORST POSSIBLE
THING!**

Do you hear



the STRUGGLE?

I need help with this!

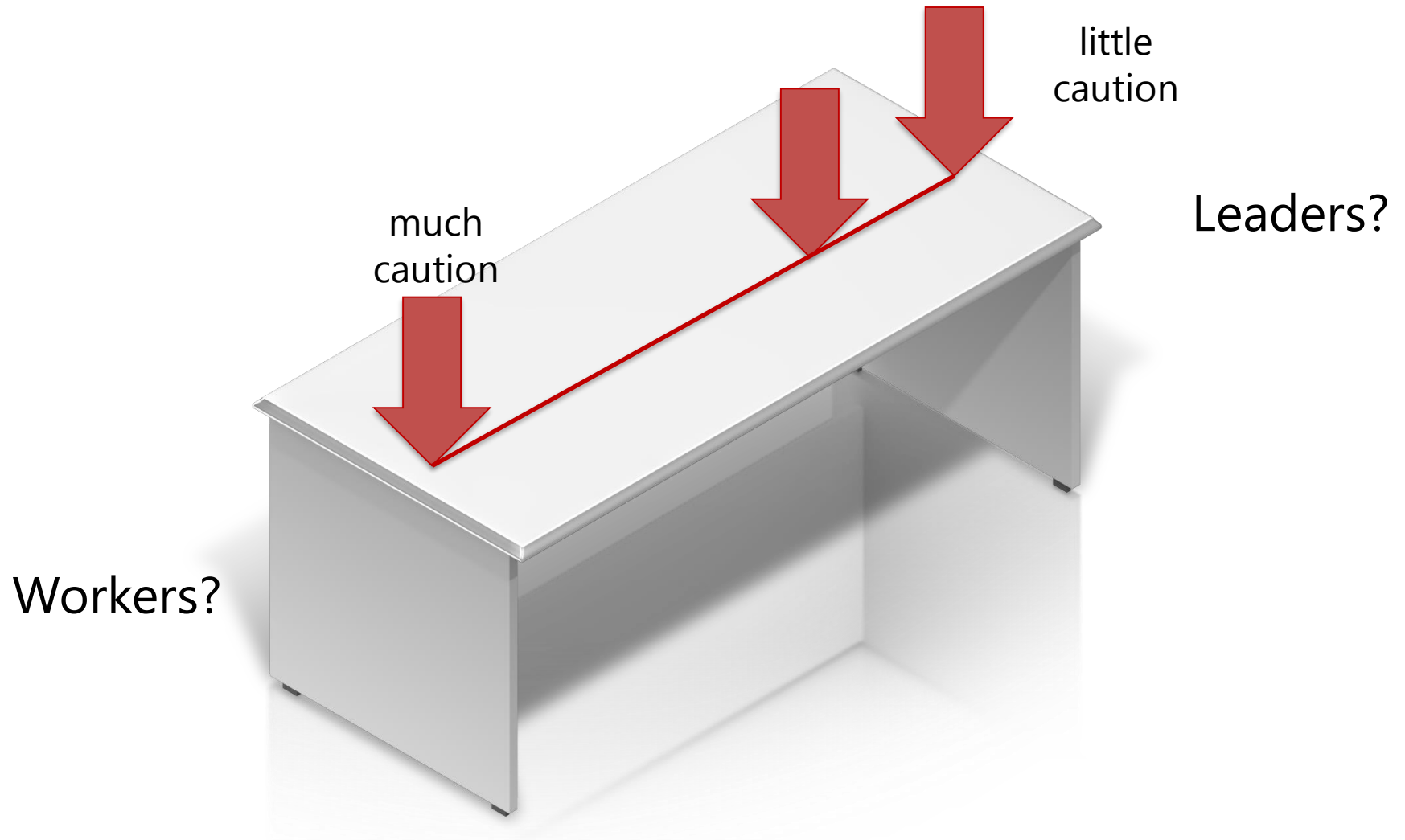
**Clean Language
Expert, Sharon
Small**



Clean Interview Excerpt



Dinner with Friends

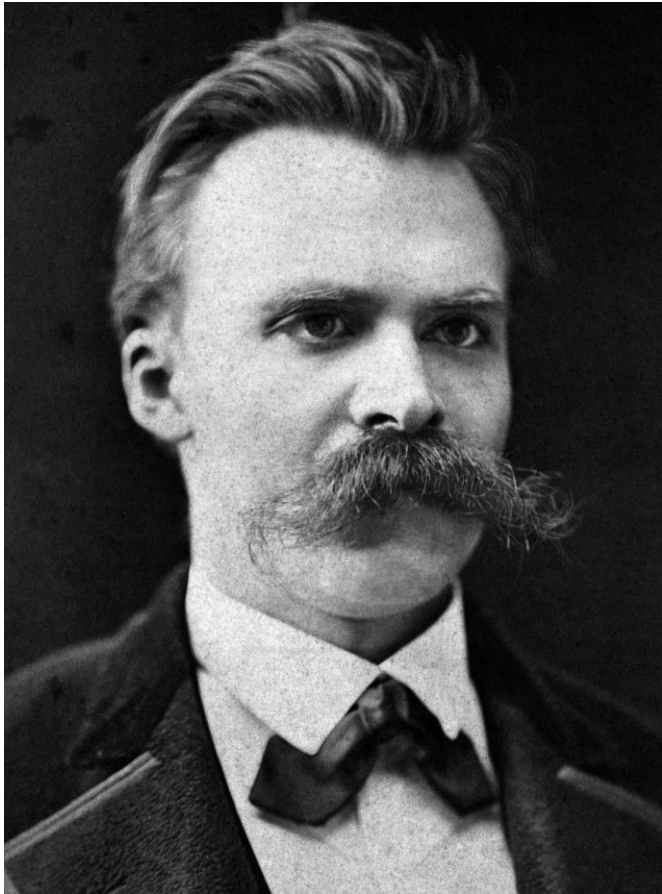


Do you hear



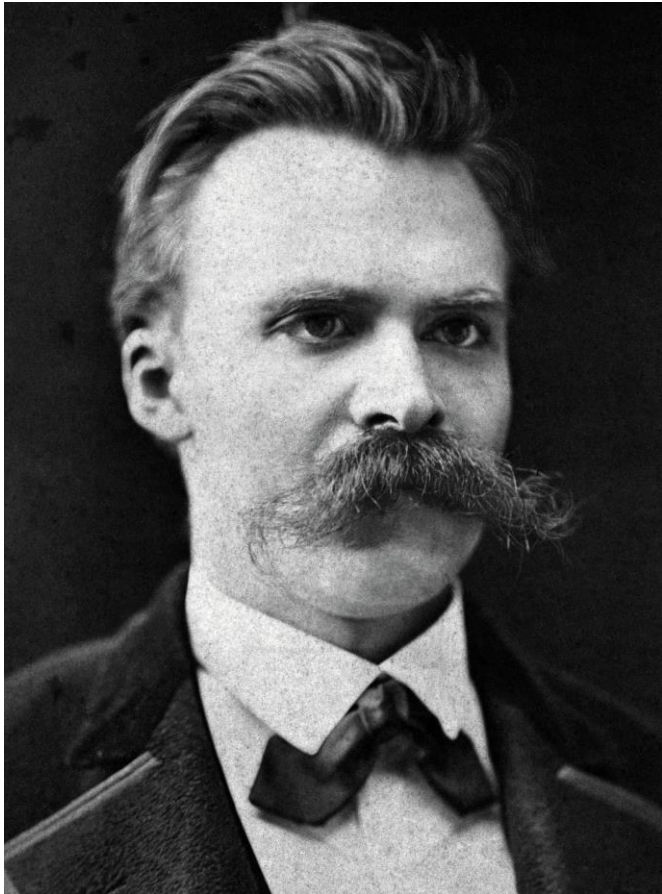
the STRUGGLE?

Research on Risk



"The TRUE MAN wants two things: DANGER AND PLAY.

For that reason he wants woman, as the most dangerous plaything..."
Friedrich Nietzsche



“For believe me! The secret of revealing the greatest fruitfulness and the greatest enjoyment of existence is:

TO LIVE DANGEROUSLY!

Build your cities on the slopes of Vesuvius! Send your ships out into uncharted seas! Live in conflict with your equals and with yourselves....” Friedrich Nietzsche

"The real risks for any artist are taken in PUSHING the work TO THE LIMITS of what is possible, in the attempt to increase the sum of what is possible to think.

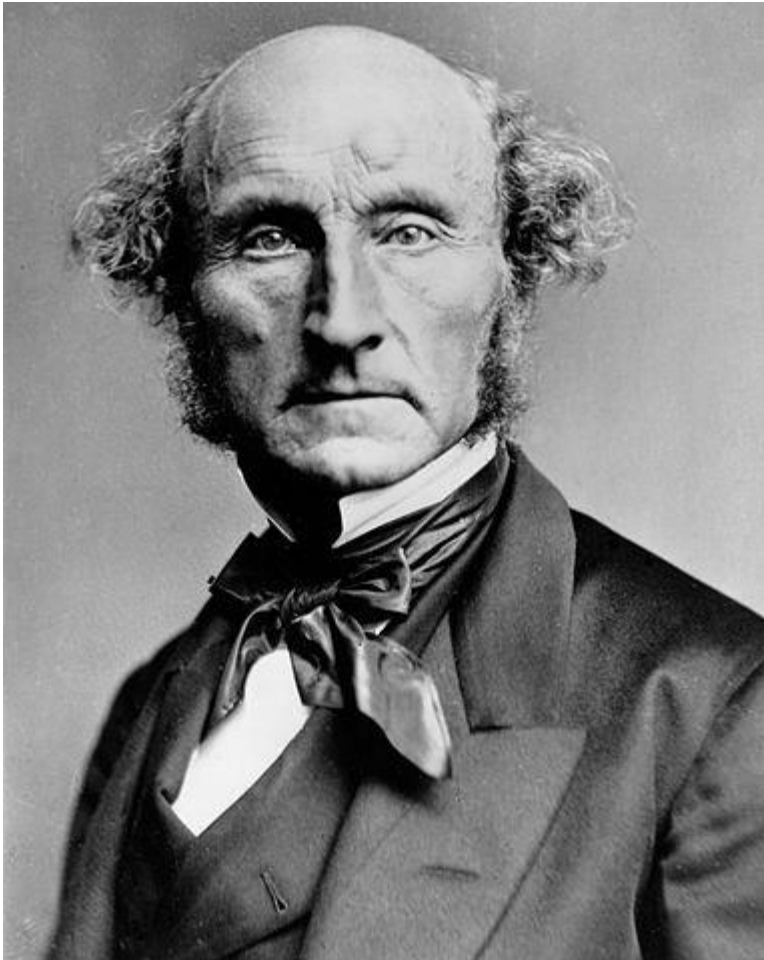
Books become good when they GO TO THE EDGE and RISK FALLING OVER IT -- when they ENDANGER the artist by reason of what he has, or has not, artistically DARED."

Salman Rushdie





"The future is not free: the story of human PROGRESS is one of a struggle against all odds. We learned again that this America, which Abraham Lincoln called the last best hope of man on earth, was built on **HEROISM** and noble **SACRIFICE....**" Ronald Reagan



"A man who has nothing which he cares about more than he does about his PERSONAL SAFETY is a..

MISERABLE CREATURE

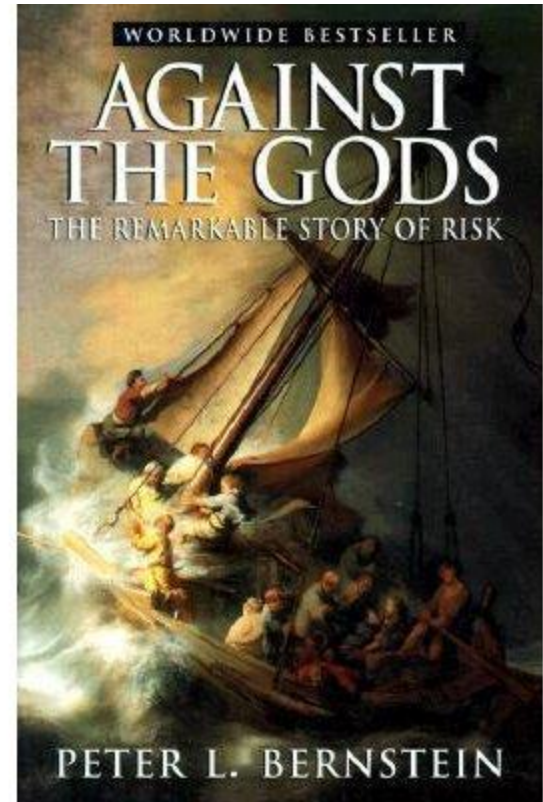
who has no chance of being free, unless made and kept so by the existing of better men than himself...." John

Stuart Mill

"The danger of the past was that men became slaves. The danger of the future is that men may become robots. True enough, robots do not rebel. But given man's nature, robots cannot live and remain sane, the become "Golems," they will destroy their world and themselves because they cannot stand any longer the BOREDOM of a meaningless life....." Erich Fromm



“Human beings have ALWAYS
been infatuated with
GAMBLING (uncertainty)
because it puts us **head to
head against the fates** -- no
holds barred....” Peter
Bernstein

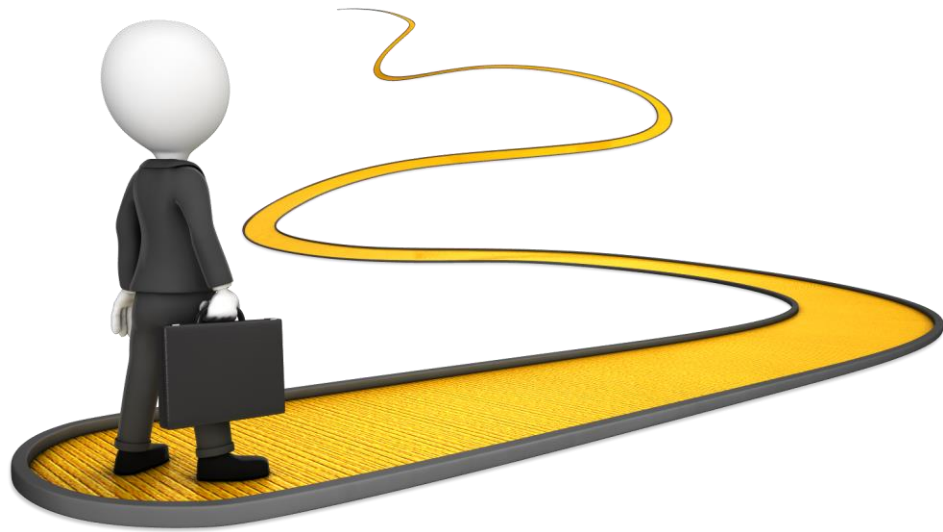


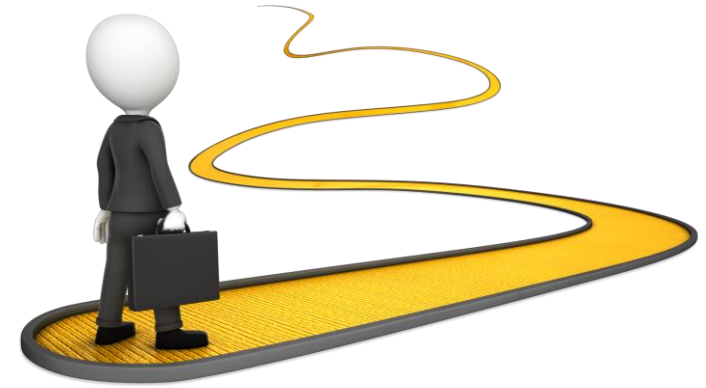
"Avoiding danger is no safer
in the long run than outright
exposure...." Helen Keller

"Life is either a daring
adventure, or nothing....."
Helen Keller

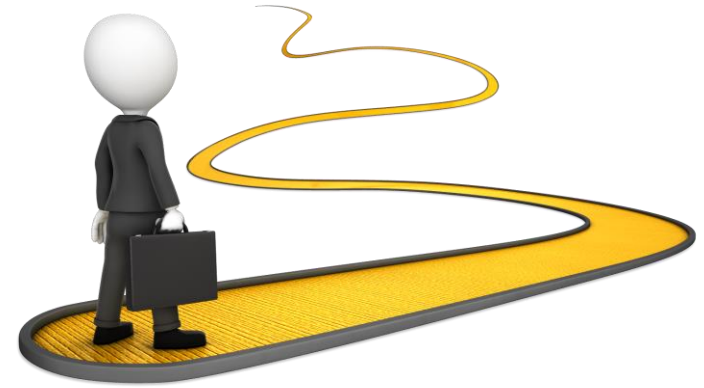


What Happened to Me When I Confronted the Issue of Risk Head-On?





- Do you see where this has led me?
 - What is this thing called RISK?
 - What are my personal attitudes about it?
 - How have these attitudes affected my life (positively and negatively)
 - How to I want to live the rest of my life, going forward?



If you were to do a similar exercise with the small problems in your life, you would undoubtedly be confronted with a **DIFFERENT** issue with which you would then enter a similar struggle.

Conclusion

When something
goes wrong in
our lives....



that causes us to
STRUGGLE

we are supposed
to learn
something about
ourselves....

Conclusion



The answers
emerge from
the struggle.