

# Profound Learning

**C. Robert (Bob) Nelms**  
**Failsafe Network, Inc.**





# Solved!



# Nothing Could Have Been



# Farther from the Truth!



**Something much worse**



**happened afterward**

# As I go through this presentation..

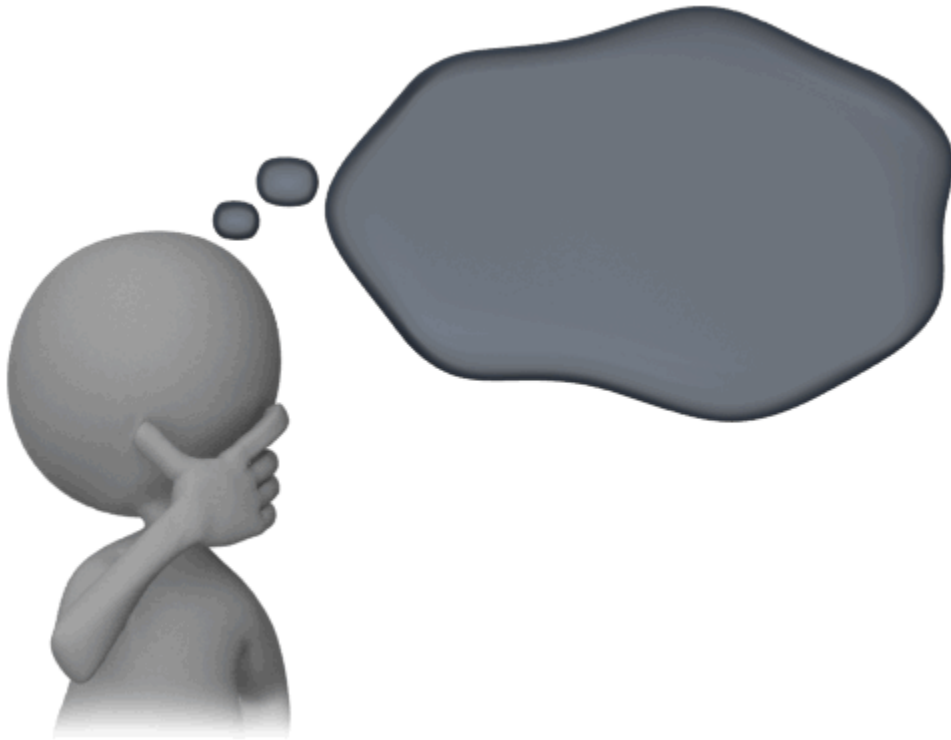
- Think of a recent event-learning exercise where you were involved
  - Root Cause Analysis
  - Latent Cause Analysis
  - Learning Team
  - Whatever



**As I go through my talk,  
I'll ask you a few questions  
about it**



# Profound Learning



**Penetrating** or  
entering **deeply** into  
subjects of **thought** or  
**knowledge**



# Profound Learning



Penetrating to the  
**depths of one's  
being**

# Profound Learning

Going far beneath what is  
superficial, **external**, or  
obvious

“Our desire to ACT  
overpowers our need to  
understand!”





# Profound Learning

*"When faced with a severely limited amount of time because of an overwhelming amount of work combined with drastically-reduced staffing and record-setting production rates, **the ONLY way to survive is by addressing the largest problems to their shallowest depth.**"*



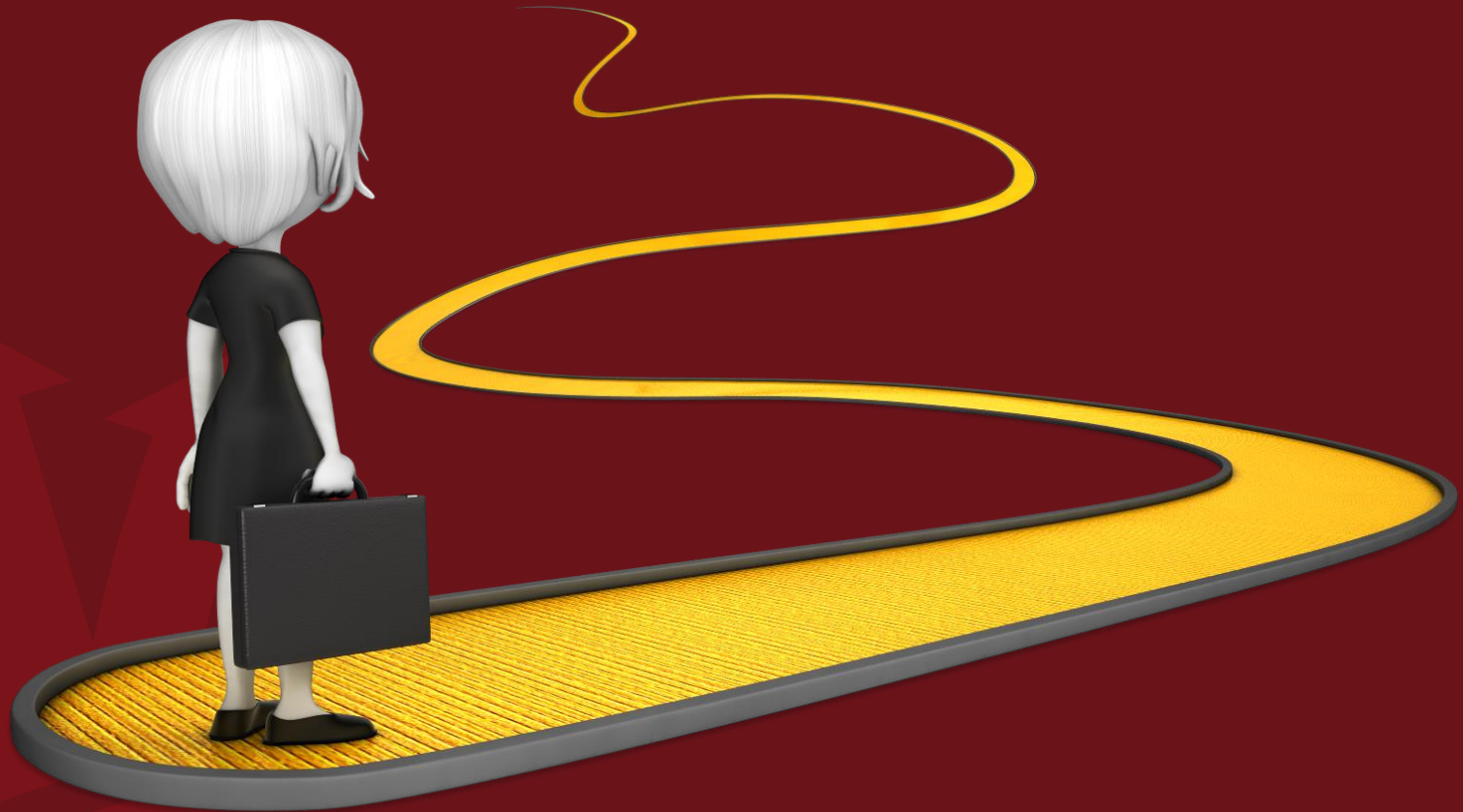
Going far beneath what is superficial, **external**, or obvious???

# Profound Learning



**It's all a matter  
of DESIRE, or  
ASPIRATION**

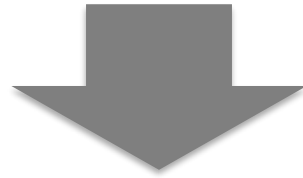
# Mileposts to



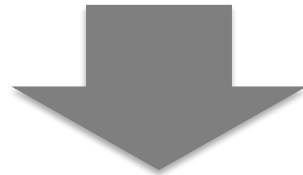
# Profound Learning



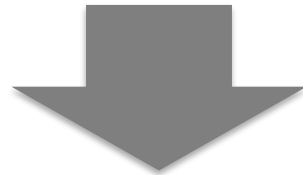
**Immerse Yourself in the Manifestation**



**Until You Become Disillusioned**



**About Yourself**



**Profound Learning**

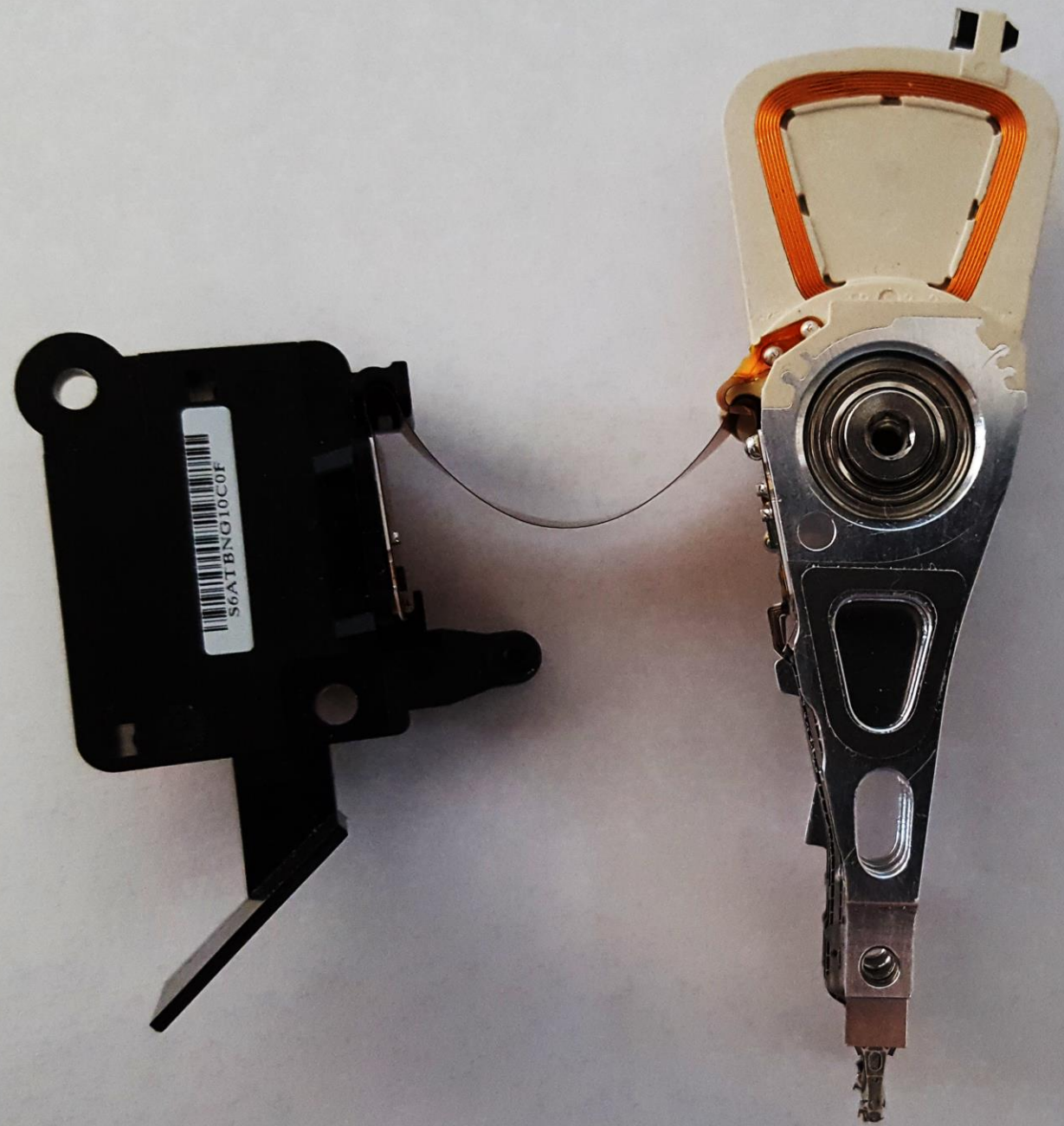
# Immerse Yourself in the **Manifestation**













# **There's an EPIC STORY**



**behind whatever we see  
in life**

# Let's shift to things that go wrong.



# Things that go wrong are “special.”

Looking back on life, it's one of the things that strike you most forcibly – that **the only things that have taught one anything are things that go wrong**. Not success, not happiness, not anything like that. The only thing that really teaches what life is about – the joy of understanding, the joy of coming in contact with what life really signifies – is suffering, affliction.



Malcolm Muggeridge (1903-1990), British broadcaster



Things that go wrong are the only  
phenomena of life capable of  
**disillusioning** ourselves  
  
if we're **WILLING** to dwell.



# Epic Story









**Obviously, we cannot stop everything and ponder all that surrounds us, all the time.**





**But when something goes wrong in  
our lives...**

**there's an EPIC STORY that is  
begging to be revealed.**





# Think of your example event...

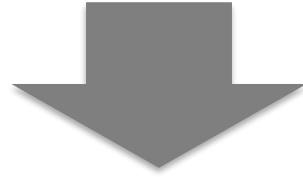


**5 =  
totally aware and  
keenly interested**

**0 =  
totally unaware and  
uninterested**

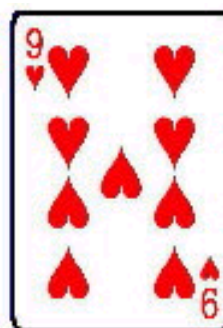
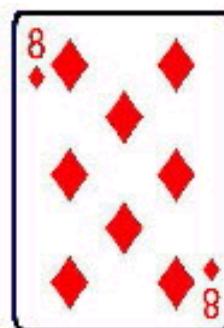
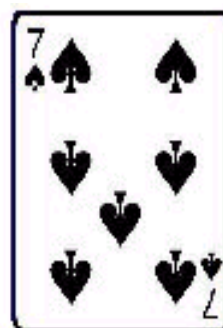
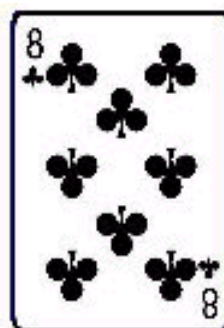
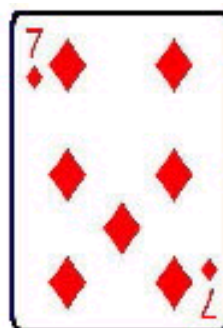
**How aware were the involved people that there was an EPIC STORY behind it's manifestation?**

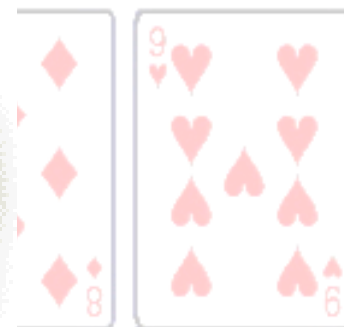
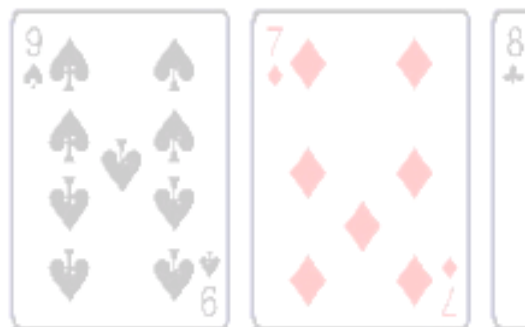
# **Immerse Yourself in the Manifestation**

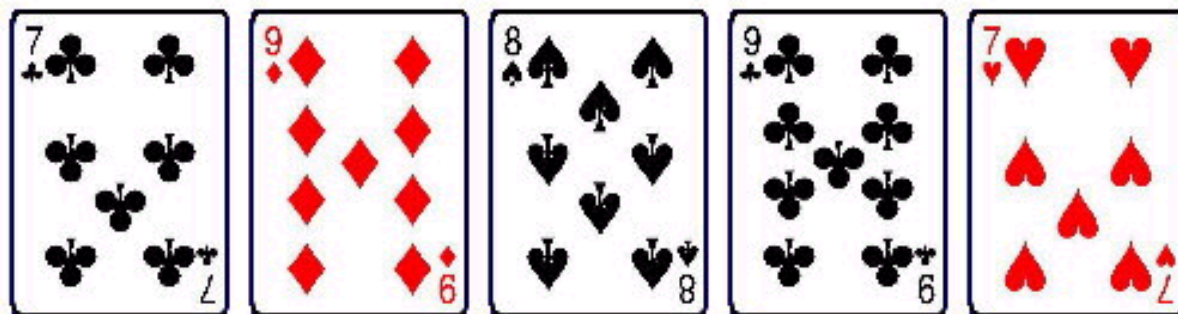


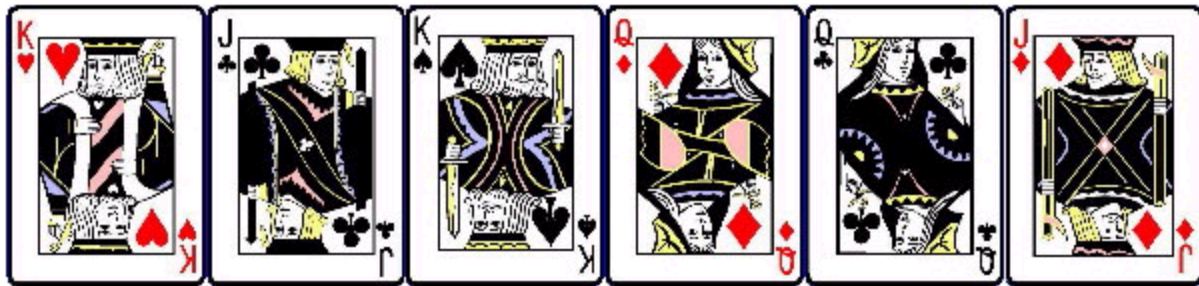
# **Until You Become Disillusioned**



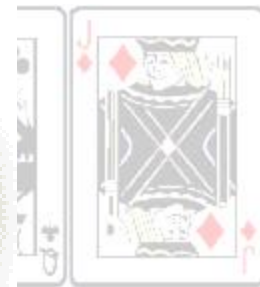
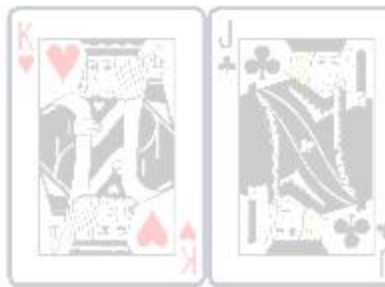


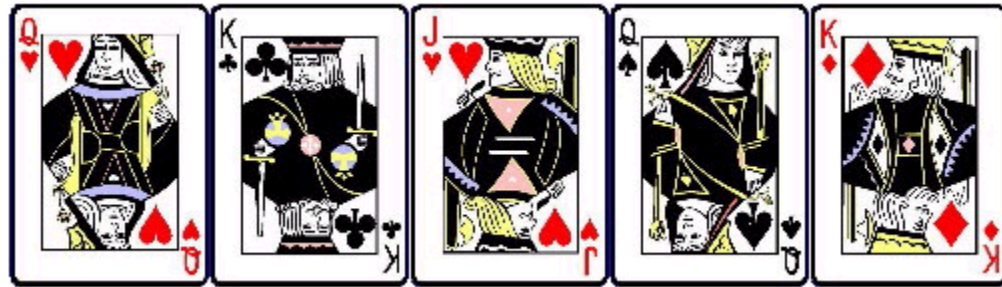


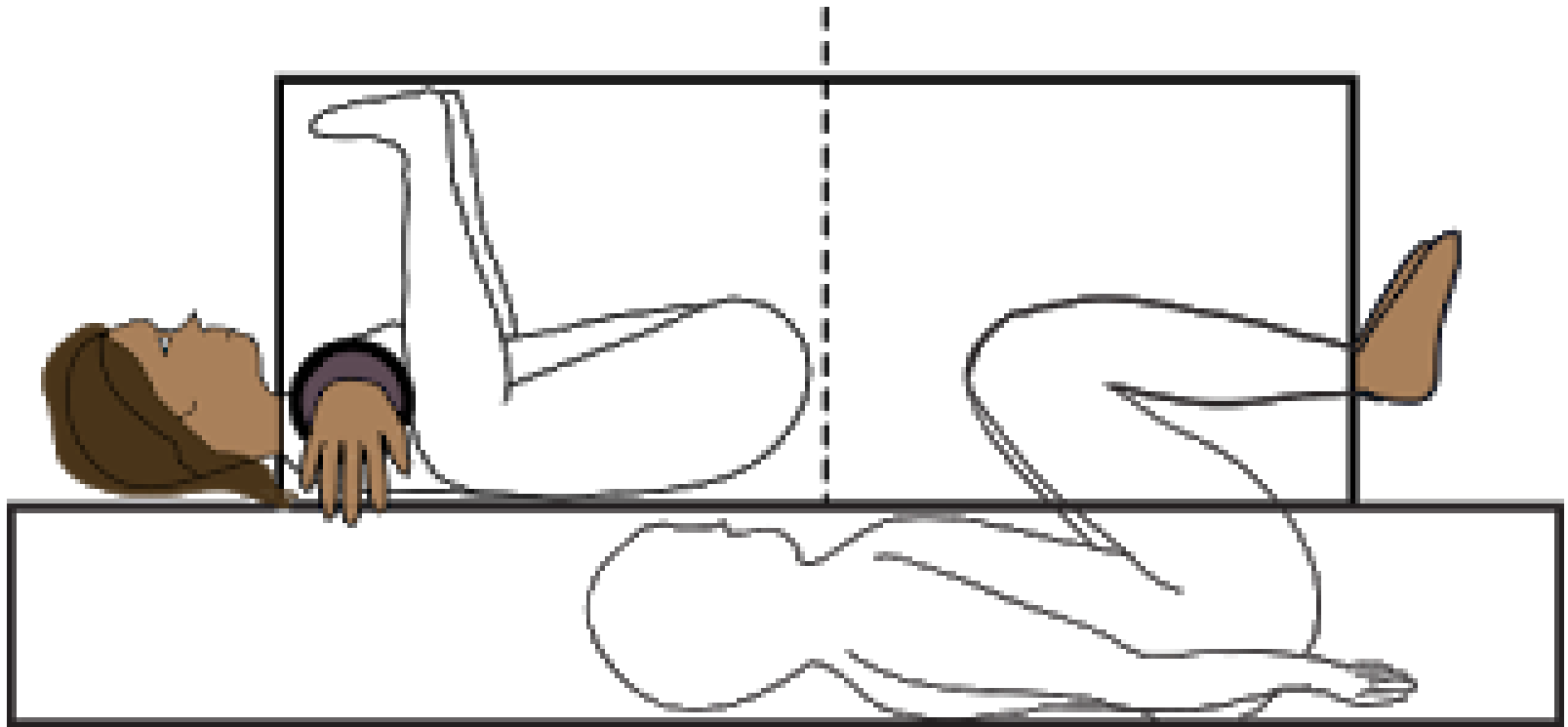






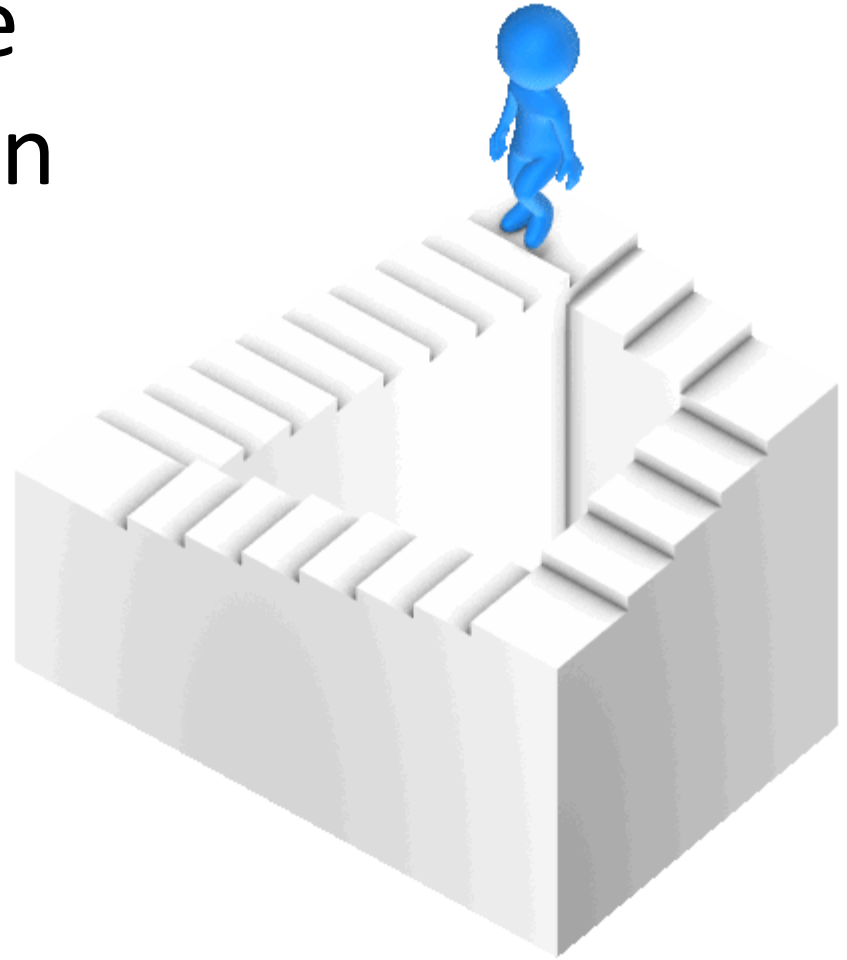
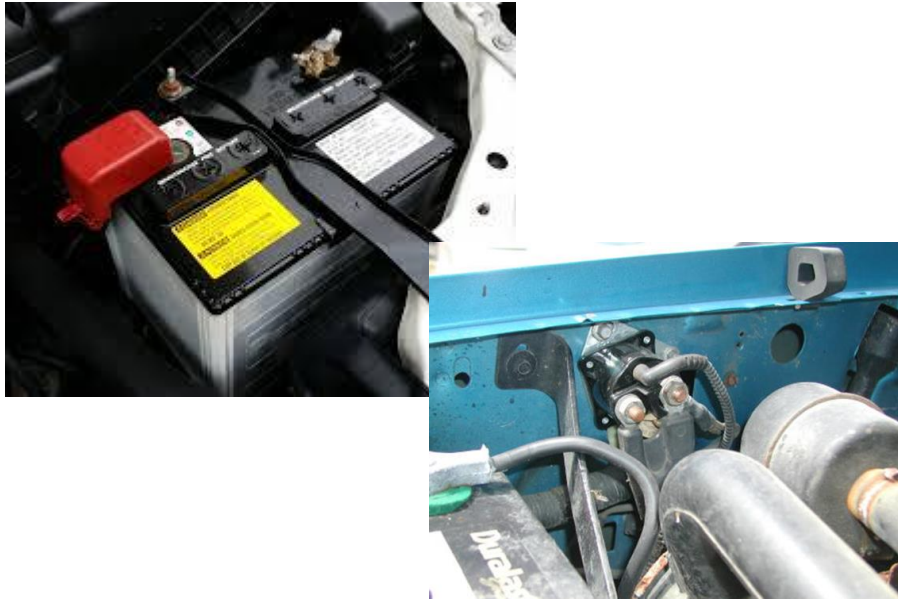






**Most everything is not what it seems!**

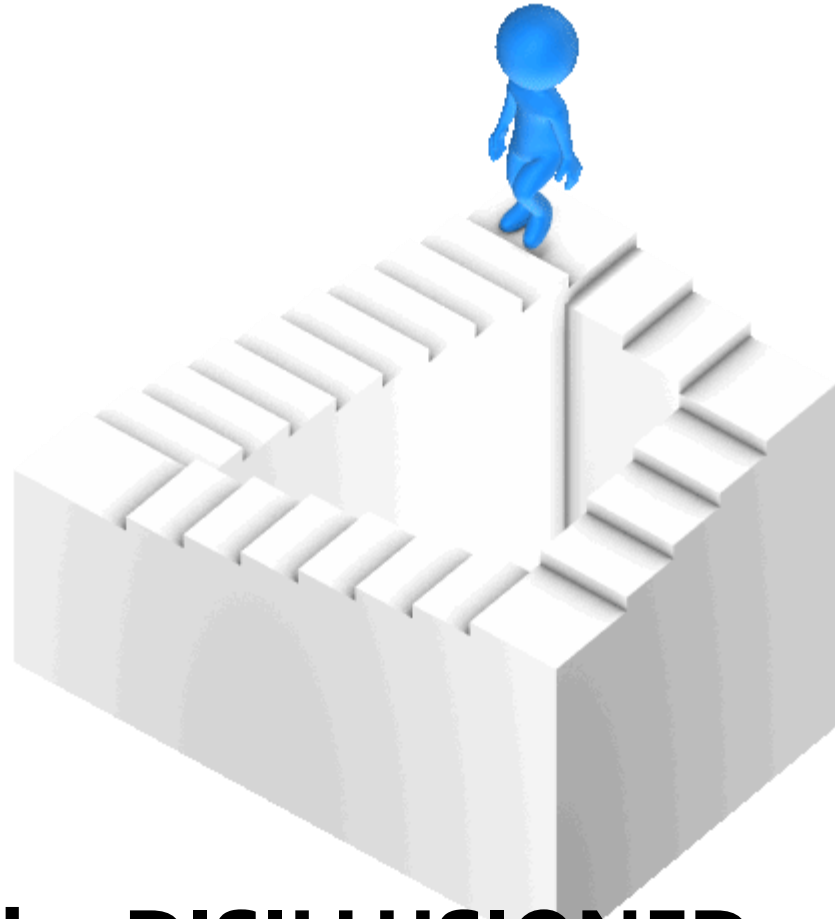
Things go wrong  
because we are  
suffering from an  
**ILLUSION**





Our illusions  
need to be  
**REVEALED**

and then  
**REMOVED**



**We need to be DISILLUSIONED**

*Disillusionment (Oxford Dictionary): a feeling of disappointment resulting from the discovery that **something is not as good as one believed it to be.***



*Disillusionment means  
having no more  
misconceptions, false  
impressions, and false  
judgments in life -- it  
means being free from  
deceptions....  
Oswald Chambers*



*...Many of the things in life  
that inflict the greatest  
injury, grief, or pain, stem  
from the fact that we suffer  
from illusions.... **Refusing  
to be disillusioned is the  
cause of much of the  
suffering of human life!***





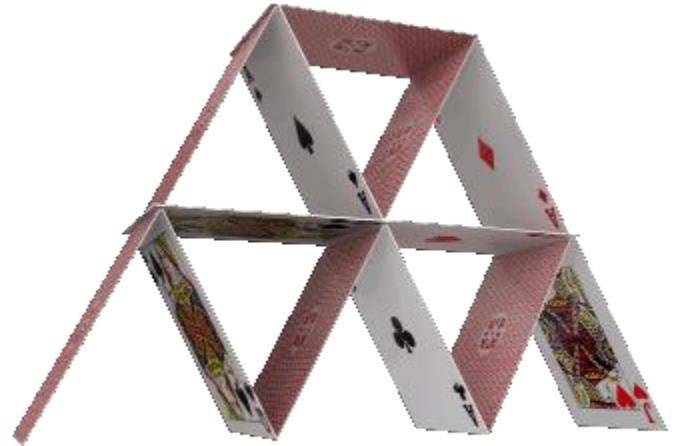
*Wisdom comes by  
disillusionment....  
George Santayana*



*Enlightenment is a destructive process. It has nothing to do with becoming better or being happier. Enlightenment is the crumbling away of untruth. It's seeing through the facade of pretense. It's the complete eradication of everything we imagined to be true, **total disillusionment**...*

*Unknown*

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*Unknown*

















P RND 21



UNLEADED FUEL ONLY



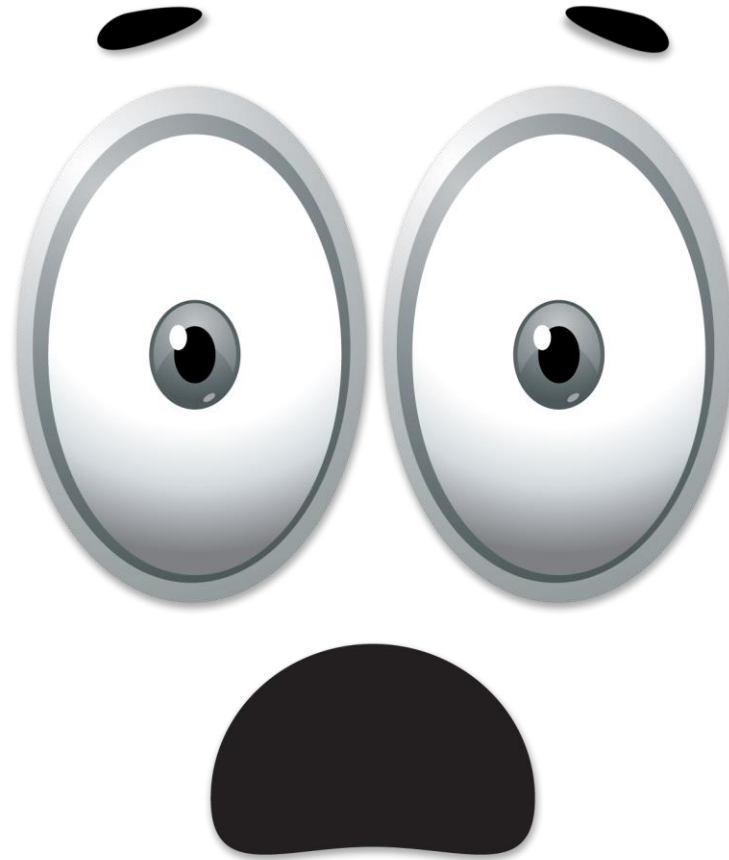








# Disillusionment leads to SHOCK



# Disillusionment leads to SHOCK



**Illusion**

Pain is the  
breaking of the  
shell that  
encloses our  
understand  
Kahlil Gibran

**Disillusion**

Think of your example event...

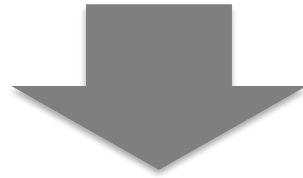


**5 =**  
**totally disillusioned**  
**and shocked**

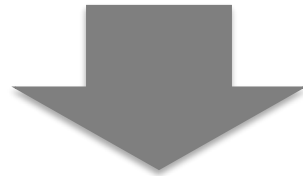
**0 =**  
**totally illusioned and**  
**bored**

Were the involved people as  
**DISILLUSIONED** as they might have been?

**Immerse Yourself in the Manifestation**



**Until You Become Disillusioned**



**About Yourself**



# Introspection

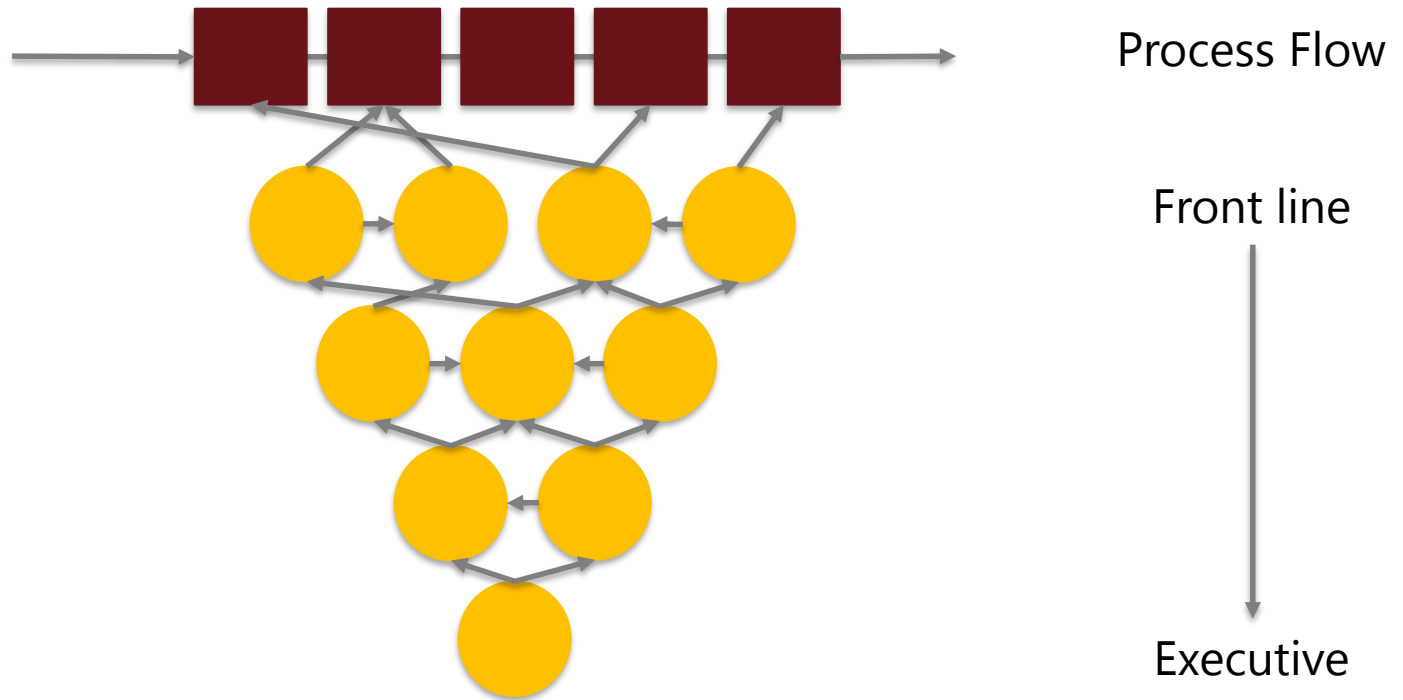


# Why Introspection?



*Everything that goes wrong in a system created by humans can be traceable back to humans.*

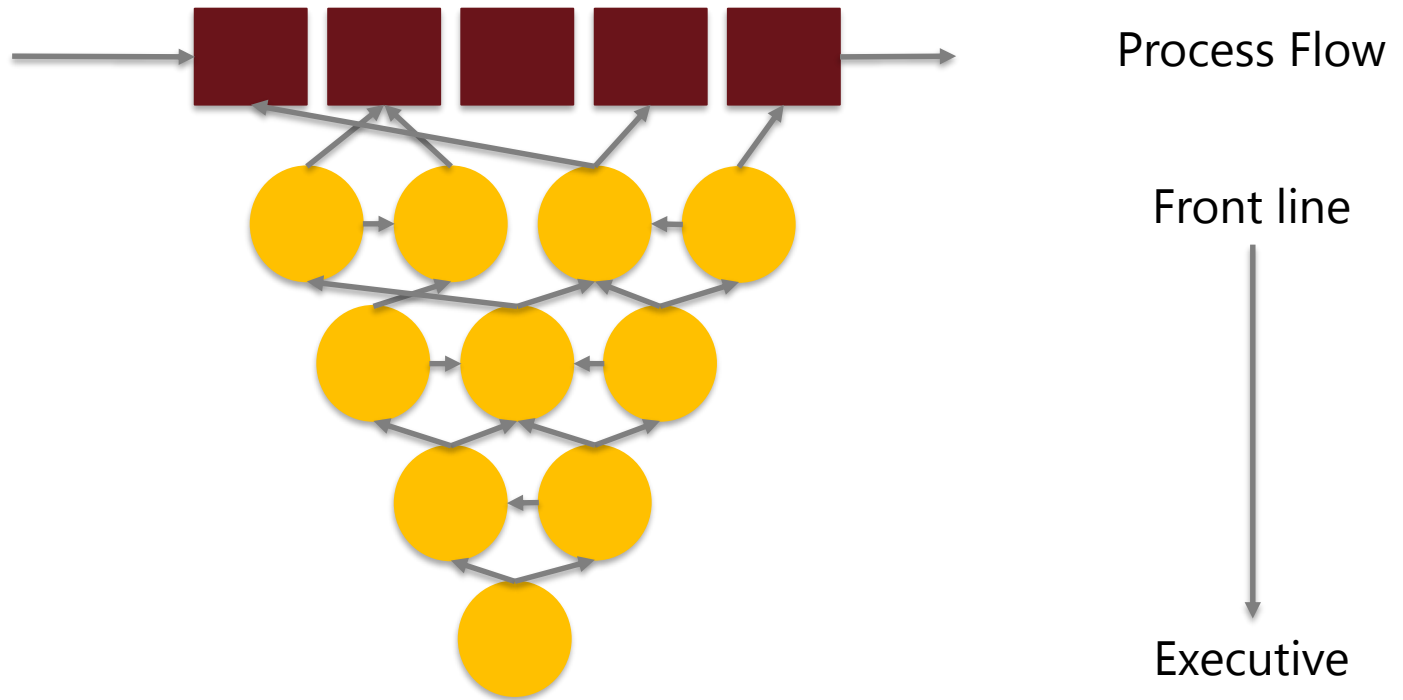
*Everything!*



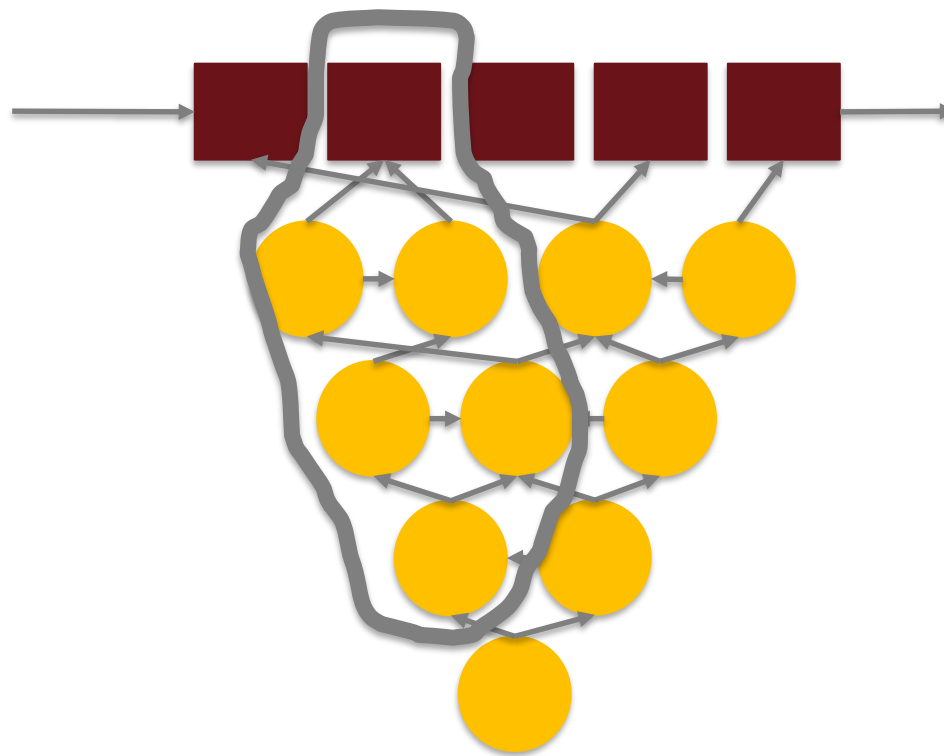
*Everything that goes wrong in a system created by humans can be traceable back to humans.*

*Everything!*





We are ***all*** partially responsible for everything  
that goes right and  
everything that goes wrong.



Process Flow

Front line

Executive

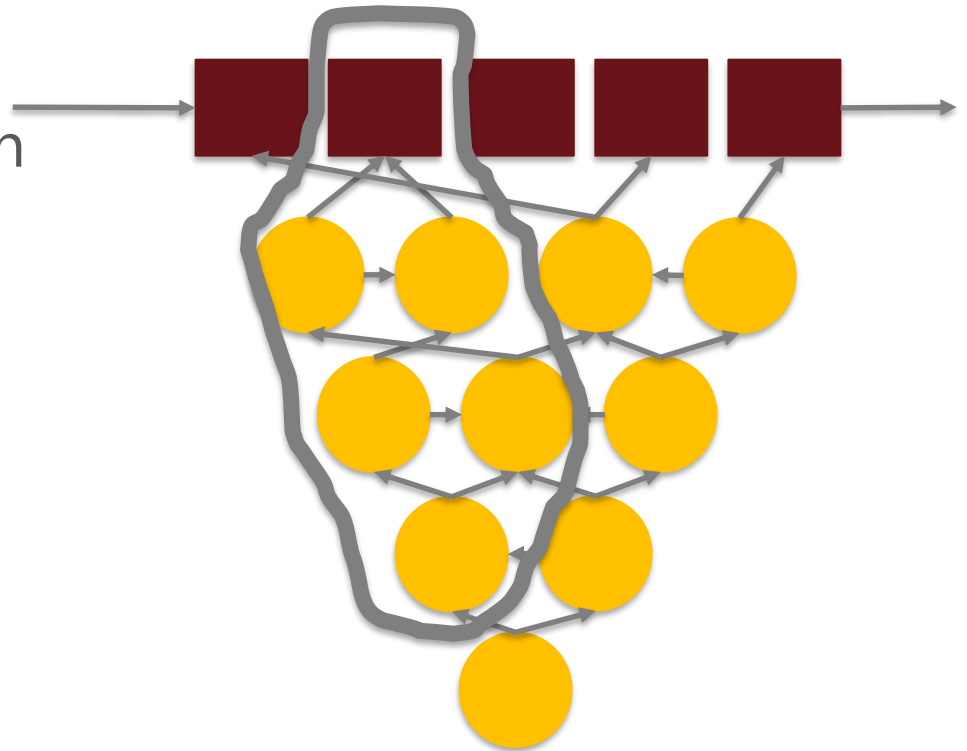
*But for specific events, some of us are more responsible than others*

# Profound Learning

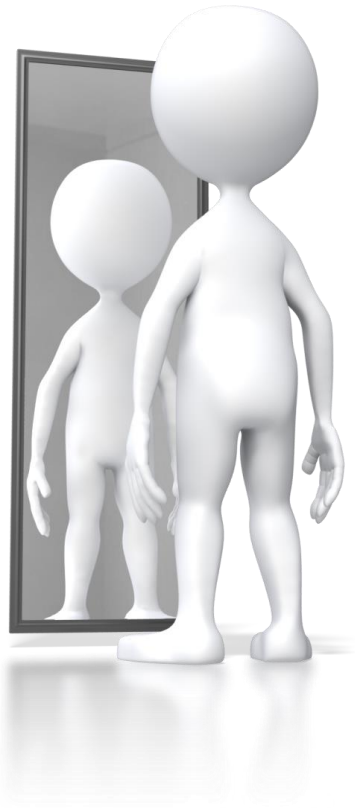
Immerse the right people in  
the **MANIFESTATION**

until they become  
**DISILLUSSIONED**

About **THEMSELVES**



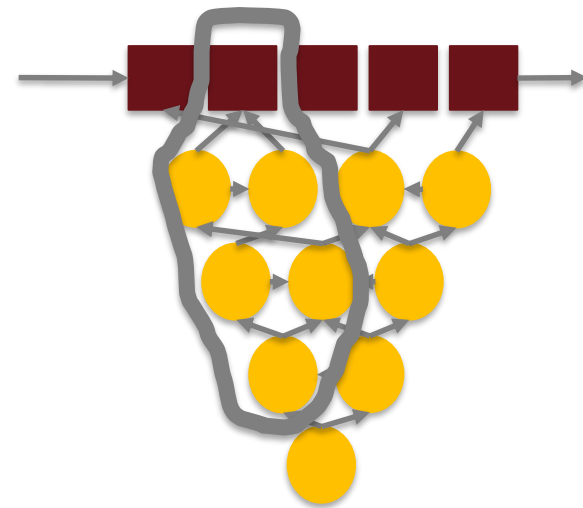
# Introspection



***What is it  
about the way I am***

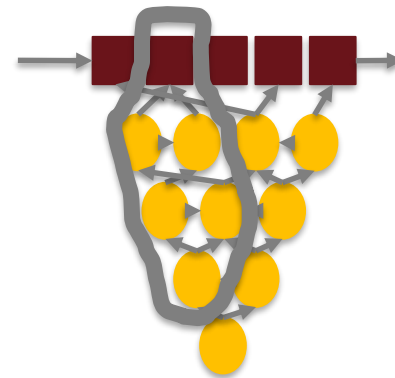
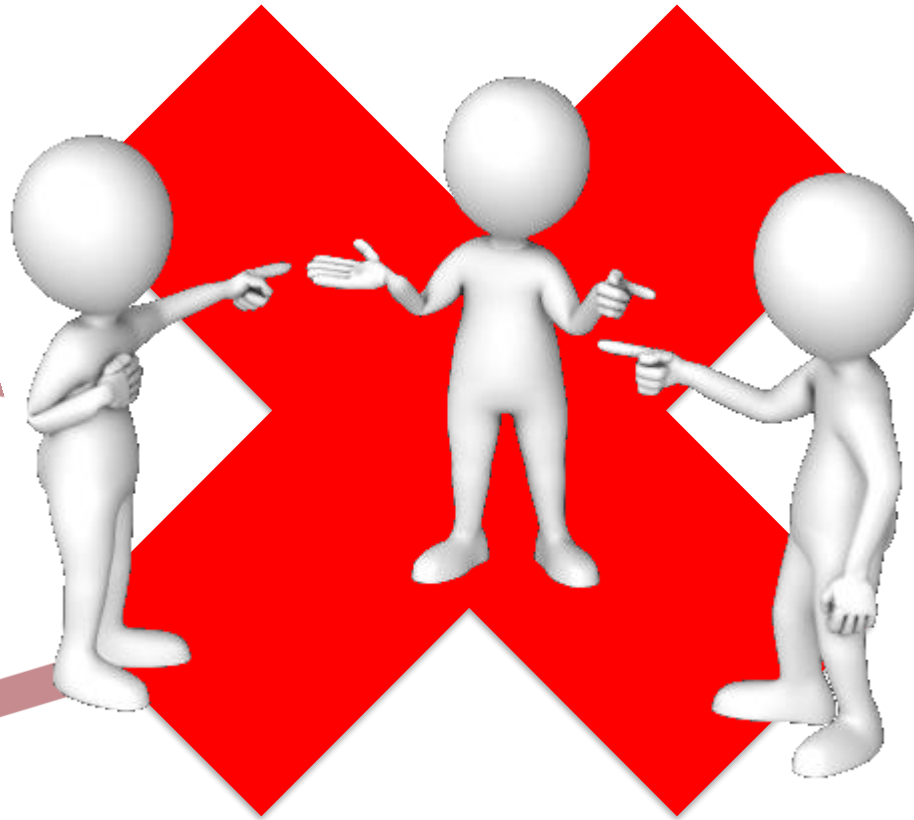
*that contributed to this  
event*

*and what do I intend to do  
about it?*

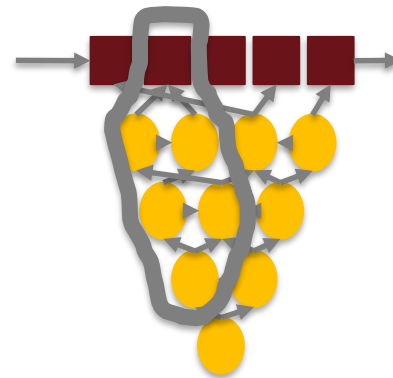
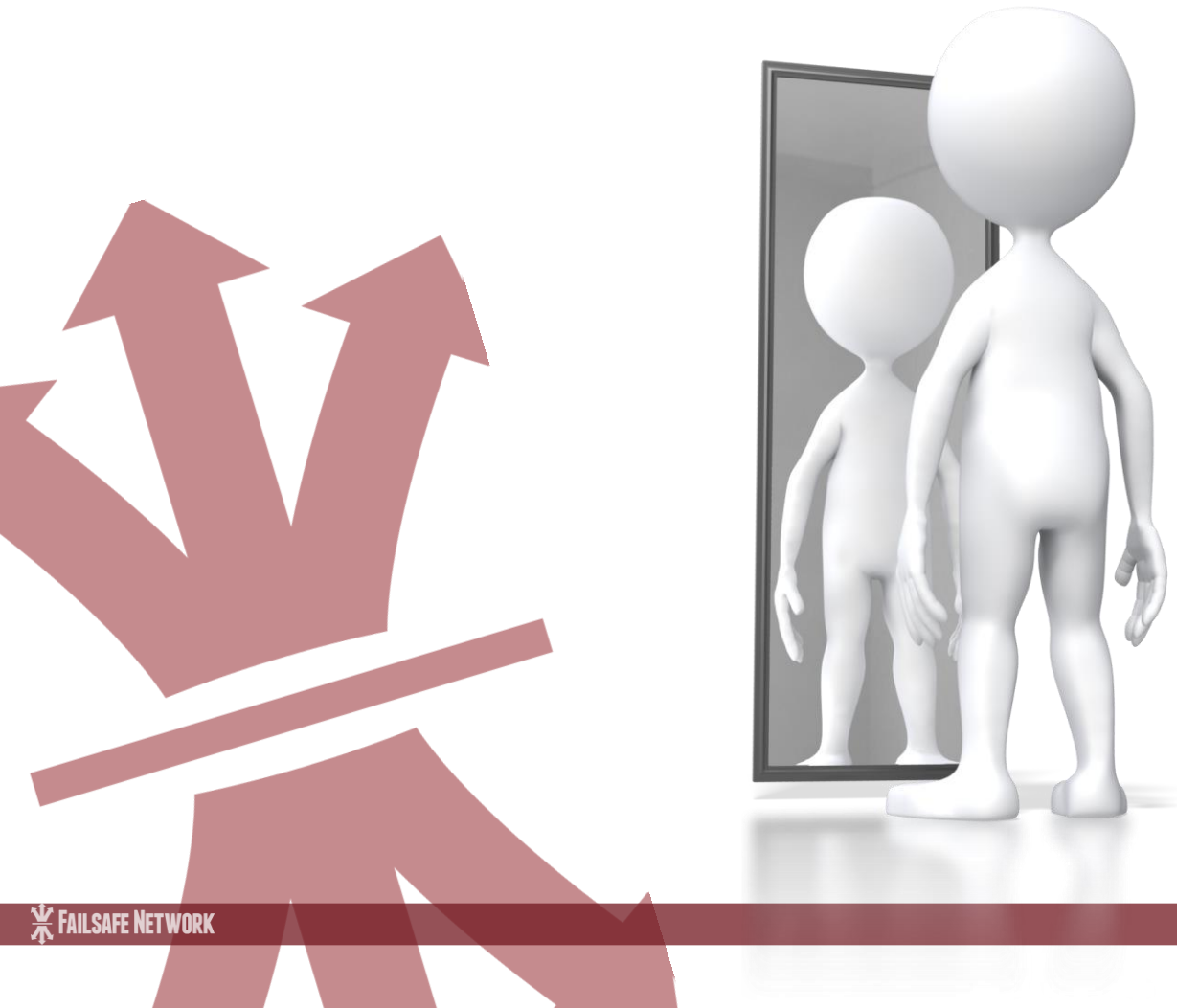




# No Blame



# Required Introspection



# No Blame



# Required Introspection

- I tend to jury-rig things when I don't have to, and encourage my wife to do the same, and I know this is not good.
- I tend to trust people too often instead of "trusting, but verifying," and I know this is not good.
- I think I know more than I really know about automobiles, and I know this is not good.



# Required Introspection



*"If you think writing  
action items will solve  
your problems,  
you have no idea  
what's causing your  
problems!"*





Think of your example event...

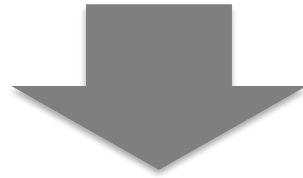


**5 =**  
**totally absorbed in**  
**introspection**

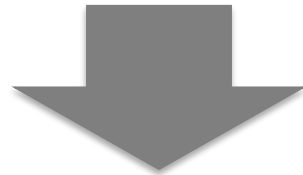
**0 =**  
**totally uninterested in**  
**introspection**

Were the involved people as  
**INTROSPECTIVE** as they might have been?

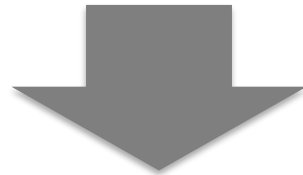
**Immerse Yourself in the Manifestation**



**Until You Become Disillusioned**



**About Yourself**



**Profound Learning**



# Presentation as a Whole



**5 =**  
**totally agree**

**0 =**  
**totally disagree**

## Comments