How to Design & Lead an Interactive Teaching Case



The Job



The Questions



The Incident



The Analysis









- Tell the story. Make listeners curious to hear what happened next.
- Include critical details that the original crew noticed (or could have noticed), but don't
- Reveal only what happened before

- Get participants to pair up and work on the 5 Pre-Job Questions together.
- Walk around, watch and listen. Keep them on task. Coach only when essential.
- Draw out

and the reasoning behind them before revealing your answer.

- Reveal what happened, not
 - They'll do that in the next section.
- Tell the story from the perspective of the
- Stick to relevant facts. Avoid tangents.

- Get participants to pair up and work on the analysis together.
- Walk around, watch and listen. Correct any factual mistakes, but let them
- Discuss their answers before revealing yours.